



Know what to do if you see a downed power line

Avoid touching or approaching a fallen power line

Downed power lines are dangerous. Never touch them. For safety's sake, always assume that a fallen power line is live, and follow these guidelines:

- Avoid touching the downed line with your hand or an object, such as a stick, broom or pole.
- Avoid touching anything, such as a car, object or equipment, or anyone who is in contact with a fallen power line.
- Keep children and pets away from fallen electric lines.
- Avoid driving over a fallen power line.
- Call [911](#) immediately to report a fallen power line.

Stay safe if a fallen power line touches your car

If your vehicle comes in contact with a downed power line, follow these safety rules:

- Stay inside your car. The ground around your car may be energized.
- Sound the horn, roll down your window and call for help.
- Warn others to stay away. Anyone who touches the equipment or ground around your car can be injured.
- Use your mobile phone to call [911](#).
- Wait until the fire department, police or PG&E workers tell you it's safe to get out of your car before exiting the vehicle.

If your car is in contact with a fallen power line and a fire starts, follow these guidelines when exiting your vehicle:

- Remove loose items of clothing.

- Keep your hands at your sides and jump clear of the vehicle, so you are not touching the car when your feet hit the ground.
- Keep both feet close together and shuffle away from the vehicle without picking up your feet.

Follow these safety tips when using balloons and toys around power lines

- Ensure that helium-filled metallic balloons are tied to weights heavy enough to prevent them from floating into power lines.
- Use metallic balloons, kites and remote-control toys away from overhead electric lines to avoid the potential for power outages, fires and serious injuries.
- Contact PG&E immediately at [1-800-743-5000](tel:1-800-743-5000) if a balloon or toy is caught in a power line. Never attempt to retrieve an object that is on or near a power line.

Look up and live

Remember these important safety tips for overhead power lines:

- Look up before lifting ladders and other long-handled tools to avoid accidental contact with electric lines.
- Stay away from fallen or dangling power lines. Don't touch the lines. Call [911](tel:911) immediately.
- Contact PG&E at [1-800-743-5000](tel:1-800-743-5000) to report tree branches or limbs near power lines. Our tree-trimming crews are qualified to work around high-voltage lines, and can cut the limbs for you. Never attempt to do the trimming, yourself.

For more information go to: www.pge.com